

Track our progress



Our half year results for 2013 saw us increase cash earnings by 8% compared to the second half of our 2012 financial year (FY2012) and 10% on the prior corresponding period, i.e. the first half of FY2012. The interim dividend of 73 cents per share fully franked is 11% higher than our 2012 interim dividend.

Announcing our results, CEO Mike Smith said “This result is a good performance and demonstrates ANZ is delivering consistent, well diversified revenue growth supported by strong productivity and capital management outcomes.”

Our half year Corporate Responsibility (CR) results show that we are on track or making good progress to achieve 85% of our 2013 targets. For example:

- We have launched an online application form for customers experiencing hardship. This new online form simplifies the process and reduces waiting time for customers already facing a difficult situation.
- Our financial education programs continue to help customers gain control of their finances. MoneyMinded, our flagship program, is now delivered by ANZ and community partners in 15 countries and has reached over 200,000 people, with 40,000 in the last year.
- 55% of all employees and 38% of all management roles are held by women. Three women sit on our Management Board while others lead major ANZ businesses in key countries in our growth strategy. Earlier this year we launched a “Plus One Pledge” inviting all our leaders to commit to increasing the number of women direct reports in their teams by at least one member as roles become available – working towards a gender balanced team. This initiative is designed to personally engage all our leaders in achieving our goal to have at least 40% women in management. Around 700 leaders have so far ‘signed up’ to the pledge.

Read more about our progress in our 2013 Interim CR Report. The report also brings alive through case studies our commitments to Responsible Growth, Financial Inclusion and Capability, and Diversity and Inclusion, the most material areas of our Corporate Responsibility agenda.

More information:

- [ANZ Corporate Responsibility Interim Report 2013 \(PDF 1.38MB\)](#)

Features

- [Boosting money confidence and control](#)
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Boosting money confidence and control



The latest report on MoneyMinded – Australia's largest financial literacy program - shows that the most commonly stated experience of program participants was their new-found ability to save.

"Before, we had nothing on the second day of our pay and now we actually have money, it's all there to last us the week ... I feel more able to make educated financial decisions ... I now have the skills and will share them with my family".
MoneyMinded participant feedback.

MoneyMinded helps people build financial skills, knowledge and confidence. It is our flagship adult financial education program, delivered by us and community partners in 15 countries across Asia Pacific. More than 40,000 people participated last year; 85% came from Australia, 79% were women, 38% sole parents, and over 25% unemployed.

More information:

- [MoneyMinded](#)
- [MoneyMinded Report 2012 \(PDF 2.89MB\)](#)

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Integrating accessibility and inclusion

Our staff and customers with disability will benefit from new targets to help improve accessibility and inclusion.

Since we introduced our disability employment program in 2008, we have employed 131 people with self-disclosed disability, with a retention rate of 74%. A further 26 people have been employed this year. Initiatives for our customers include over 95% of our Australian ATMs being audio enabled, and all features of our mobile phone banking application, goMoney™ being accessible to people with disability.

Our new commitments include stepping up our employment efforts, including accessibility criteria in tenders and working with our recruitment service providers to get them working to support our employment goal.

More information:

- [Valuing diversity and respecting others](#)
- [Our Accessibility and Inclusion Plan \(PDF 2.89MB\)](#)

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